



CLAUDIA SANTOS MONTES

Sustainability Specialist

csantos@jointsolutions.mx

Naucalpan, Estado de Mexico,
Mexico, 53140
+52 (55) 5393.43.07

PROFESSIONAL SUMMARY

Experience as sustainability advisor, and manager in environmental, social and health and safety matters. Collaborated with the public and private organizations, providing solutions for their requirements, looking forward their performance and accountability improvement. Focused on extractive industries (oil, gas and mining) and cement. Addressed business processes for sustainability communication, business best practices, environmental efficiency, corporate strategy and management systems at the Fortune 500 Mexican brand companies, among steel, food & beverages, retail and financial corporations.

Collaborated with several associations and organizations, as the Mexican representation for the WBCSD, known as CESPEDES, the British Embassy, the Global Compact Mexican Network, among others. Communication skills, public speaker at several forums, trainer and university professor.

Master of Science in Sustainable Development from the Instituto Tecnológico de Monterrey CEM, Mexico, and Bachelor of Science, Chemical Engineering from the Universidad de las Americas Puebla, Mexico. Spanish and fluent English.

TECHNICAL QUALIFICATIONS

Sustainability strategies, Sustainability Reporting, Stakeholder Engagement, CO2 management & Climate Change Services, KPIs evaluation and definition, non-financial accountability, life cycle engagement, Health, Safety and Environmental (HSE) management, Social and Environmental Compliance and management systems.

WORK HISTORY

Joint Solutions Consultores, S.C

Projects Director

March 2013 - Current

Owner, focused on developing integrated systems and tools for sustainability management and reporting. Assistance in the corporate strategy alignment considering the Sustainable Development principles, including audit and evaluation to achieve strategic goals through innovative processes and solutions.

Supporter of the Social Accountability and Social Impact Measurement, collaborating with ONGs and private companies for the evaluation of their social and environmental projects.

Provided assessment for the Generated Value Distribution methodology, and social accountability for mining companies.

Collaborated in reporting projects for the Sustainability Annual Reports for Oil & Gas companies and the manufacturing sector.

Drive solutions for the cost reduction through the optimization of the management systems and the sustainable development principles inclusion at the corporate strategy.

PricewaterhouseCoopers Mexico, S.C.

Sr. Manager

July 2004 - January 2013

Responsible for the development of the Sustainability Business Solutions department, In charge of the main two areas of service, developing ideas, methodologies and products to address solutions for our clients in Sustainability Reporting and Climate Change Services.

My role as a manager was to target clients, develop and coordinate the projects with my team and ensure the delivery and following with the client.

Climate Change Experience:

- GHG emissions inventories, assurance in several industrial sectors including cement, mining & metals, and oil.
- National GHG inventory for the Public Management Offices.
- National Oil Company GHG emissions verification 2012, 2011 and 2010
- CO₂ emissions verification for two of the most relevant steel companies 2008 and 2010
- Cemex global emissions verification, 2011, 2010, 2009, 2008, 2007
- Verification of the GHG inventory of the cement sector in Mexico (7 companies) 2012, 2010, 2008
- Sectorial studies on the business impacts of climate change: Mitigation, vulnerability and adaptation to climate change analysis for 2 industrial sectors in Mexico. Study funded by the British Government.
- Carbon markets and CDM projects: CDM assistance and projects development for the World Bank Prototype Carbon Fund.
- MDL development for a CMM project
- Rail vs. road transport GHG mitigation scenarios. Analysis for the National Climate Change Plan
- Carbon Disclosure Project reporting and carbon management strategy assessment
- Collaboration in the definition of eligible projects for the "National Green Fund", 2011
- Assistance for the carbon footprint of several manufacturing companies
- National survey development for climate change in the private sector, 2009

Advice and assurance of non-financial information:

Provide guide for the top companies in Mexico, about non-financial reporting, identifying and testing their sustainability indicators, gathering and reporting. Coordinating and developing assurance of environmental and social data disclosed by industrial groups for their sustainable development reports, according to the Global Reporting Initiative Guidelines, Global Compact Communication on Progress, and other local guidelines.

- *Retail*: Coordinated Health & Safety, Environmental and Labour audits to align suppliers under its Codes of Conduct mainly in the textile sector.
- *Financial institutions*: Participated actively in the Stakeholder Engagement Workshop for their representation in Mexico, focusing in assessing consumer perceptions of the 2007 Holdings Sustainability report.

Advice for the construction of the 2012 Latin-American cluster sustainability report, according to GRI (13 countries involved).

- *Mining companies*: Developed and implemented the Stakeholder Engagement Workshop aiming to establish the materiality to be included in the 2008 Sustainable Development report.

Assistance for the construction of Sustainability Reports, and assurance of the reporting process 2005 to 2012

- Beverages: Coordinated the drafting of the 2007 Grupo Modelo's Sustainable Development report and developed and implemented a Stakeholder Engagement Workshop focusing in key topics such as the materiality study based on the Accountability Standard: AA1000 and GRI
- Oil Company: Coordinated the drafting of the 2006 PEMEX Sustainable Development reports based on the GRI-G3 and AA1000 standards, and the Global Compact principles, and oversaw assurance of the 2012 through 2004, 2003 and 2002 PEMEX Sustainable Development reports based on the GRI-G3 and AA1000 standards and the Global Compact principles.

Assist in the DJSI report for PEMEX 2012,2011 and 2010 and guide the CDM report in 2011.

Other projects

- Water consumption efficiency project for Coca -Cola México.
- Control system health and safety's reconfiguration for a tools manufacturing company
- H&S and Environmental Risk training and auditing for several manufacturing and retail companies
- Evaluation and assessment for wastewater treatment, public and private entities.

EDUCATION

Master of Science Sustainable Development, 2012

Instituto Tecnológico y de Estudios Superiores de Monterrey, Campus Estado de México. Mexico

B.S. in Chemical Engineering, 2001

Universidad de las Américas-Puebla. Mexico

CURSES

Trained expert in environmental and health assurance and reporting, able to identify performance indicators and continuous improvement related with ISO14000, ISO 26000 and SA8000 standards.

- *BS 8900 Sustainable Development Standard -Implementation and understanding-, BSI Management Systems, 2011*
- *Environmental Assurance Course, ITESM -CEM- 2005*

CERTIFICATES

- Global Reporting Initiative Training Certification, Amsterdam NL, 2009
- SA8000 Social Assurance Certificate Training SAI, Mexico, 2006

OTHER COLLABORATIONS

- Participation as Sustainability and Social Responsibility professor at Universidad Anahuac, Mexico
- Contribution at the magazine "Ideas RSE", writing about sustainability aspects with a business sight
- Member of the Global Compact Local Network in Mexico
- Participation at Mexican representation of the WBCSD, in the Business Council -CESPEDES -
- Collaboration at the British Embassy with several Sustainability and Climate Change conferences
- Participation at the National Accreditation Entity -EMA-, as Greenhouse Emissions Accountability Assurance Specialist

LANGUAGE SKILLS

Mother tongue: Spanish

Fluent in English